

LTM

Subject: Lord Thompson Manor thanks

From: Rhona

Sent: Monday,

To: LTM

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Dear Andrew and Jackie,

I apologize for not writing sooner as I kept meaning to write but really was enjoying being somewhat lazy! Jamie and Greg's wedding at Lord Thompson Manor was absolutely perfect. Alan and I can't thank you enough for the outstanding job you did in bringing the "dream wedding " to life for our family.

I can't help but remember the first day we came to the Manor and basically fell in love with your home. All six of us had the same reaction and the wedding weekend exceeded our expectations. Your patience with us was very much appreciated. It seemed like you were there for us 100% and so helpful in every way possible. You are an incredible team of warm and capable people who could not be more professional and gracious.

Our weekend at the Manor was like a dream come true. We felt so at home and at ease with the day by day events. Every aspect of our guided planning was executed stress free! The bridal party loved the Cottage House, spa services and cozy bedrooms. The Cottage Staff was wonderful both on Friday and Saturday-and so helpful and kind. Both the and our family felt so at home at the Manor and really felt privileged to share in the warm glow of the house. Your staff is outstanding, the meals delicious, and the wedding was so well organized and wonderful. We appreciated how you anticipated our needs and we were so comfortable living in the Manor!

Our family and friends are still writing us letters and emails about the event. It seems like everyone just had a wonderful time and all we hear is the same message over and over...the best wedding they have ever been to. From the delicious rehearsal dinner to the brunch we felt so relaxed and grateful. Feedback includes special notations to the staff, and welcoming atmosphere. Truly, the entire weekend was wonderful and on behalf of my family we thank you so much.

I must thank Jackie for my surprise gift and I will record the wedding at Lord Thompson Manor in the pages of the journal. Not sure it will become a book but I see the title "The Most Perfect Wedding" as an excellent start! I appreciate your thoughtfulness and kindness in thinking of me. Jackie--you are so creative and talented!. I can't tell you how much I enjoyed working with you. Every aspect of the wedding weekend was so well organized and had your special touch such as gold plated flowers, willow branches and mink coats to enhance the gorgeous/gracious LTM setting.

Andrew your calm demeanor was especially appreciated. Your brisket was the talk of the rehearsal dinner! In fact all the wine and meals were outstanding. Thank you for putting aside your daily tasks and working so diligently in perfecting the signature drink. It scored high praise. We really felt grateful to have your guidance in all aspects of the event. Your willingness to secure kosher meals is testimony to how much you are willing to assist your hosts have what they need. A special thank you to Ted, he was wonderful, and Chef Mike who was so considerate of my gluten allergy in going the extra mile to help me out. All the meals and daily events were seamlessly executed.

It was a bit sad to say goodbye to the LTM team. We left so thrilled about the perfect wedding weekend and a bit sad to see it all end. Jamie and Greg will begin their life as a married couple with the memory of a weekend that started it all. A wonderful occasion of singing by the fire pits, laughter on the grounds, incredible meals, spa services that were first rate, and a walk down the aisle in a magnificent setting, dining by candlelight and a rocking party!

Thank you for it all. Please feel free to show my letter to prospective guests and I would be glad to serve as a reference.

We look forward to seeing you again! Regards to all.

Love, Rhona